

## Col-Tec

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**From:** Col-Tec Service Desk <col-tec.service@btconnect.com>  
**Sent:** 04 June 2018 12:22  
**To:** Matthew Weekley  
**Cc:** Keith Osborne; Paul B; Barbara Admin  
**Subject:** Re: Service Contract

Hi Matthew,

Very pleased to hear that the recent additional works are to your satisfaction.

Thank you for your PO which is now forwarded to the Admin department for processing.  
We also look forward to our continued relationship.

Kind Regards  
Glen Lockyer  
Service Manager  
Col-Tec(Solutions)Ltd  
[col-tec.service@btconnect.com](mailto:col-tec.service@btconnect.com)  
[www.col-tec.net](http://www.col-tec.net)  
+44(0)1425 627 755

**From:** [Matthew Weekley](#)  
**Sent:** Monday, June 04, 2018 11:55 AM  
**To:** [Col-Tec Service Desk](#)  
**Cc:** [Keith Osborne](#)  
**Subject:** Service Contract

Hi Glen,

Please find attached our PO for the Service Contract as out lined in your recent letter.  
We are extremely happy with the level of service and support we receive from you and the team at Col-Tec and look forward to a continuing relationship between our companies.

The recent work undertaken on both the machines at Colchester has been very successful, no problems or concerns!

Thanks and kind regards,

 **Matthew Weekley Works Manager**  
Rose Calendars, Clough Road, Severalls Business Park, Colchester, Essex CO4 9QT  
   01206 844500 f 01206 845872  
[matthew@rosecalendars.co.uk](mailto:matthew@rosecalendars.co.uk) [www.rosecalendars.co.uk](http://www.rosecalendars.co.uk)



## Col-Tec

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**From:** Andy Landers <andrewla@knowclassic.com>  
**Sent:** 14 February 2018 19:43  
**To:** Col-Tec  
**Subject:** RE: Classic Graphics

Paul,

Hope all is well and you guys at Col-Tec have had a great start to 2018. The machine has been running great, hit the 800,000 cycle mark today and are on track to put over 1 million cycles on the machine in the first year need to look further into the Operators Manual for the service checklist just to make sure the operators are following the checklists accordingly. I will also have to take a look at the existing contract and what the new look like and at what price? I will try to get back to you soon, if you have any idea what the new contract would like please send it over and we can go from there. Thanks again for your wonderful service at Col-Tec it is all appreciated.

### Andy Landers

Post Press Manager  
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an Imagine! Company

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Charlotte, NC 28262  
980.233.5193 *direct*

800.368.1056 *toll free*  
704.597.9015 *main*

[knowclassic.com](http://knowclassic.com)

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**From:** Col-Tec [mailto:col-tec@btconnect.com]  
**Sent:** Friday, February 09, 2018 8:04 AM  
**To:** Andy Landers <andrewla@knowclassic.com>  
**Subject:** FW: Classic Graphics

Dear Andy

Can you believe it is almost a year since Carl and Simon came over to install your Col-Tec collator. It would be nice to hear how you are getting on with the machine in production, and are you aware of the service checklists to be found in the Operator's Manual?

I look forward to renewing our contact and hope this email finds you and your family in good health

Best wishes

Paul



## **Col-Tec Admin**

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**From:** "See, Rod" <rSee@abeka.com>  
**Date:** 14 November 2017 14:20  
**To:** "Col-Tec Admin" <col-tec.admin@btconnect.com>  
**Subject:** Col-Tec Collator

We Love our collator! We cut down the back for easier access, but I didn't want to lose the Col-Tec name so I mounted them on the wall behind the collator.



How are the parts coming for the 2-speed retrofit?

Thanks again for a great product!

**rod see**

**Business Mail Manager**

*PCC Print Shop, Inc.*

*850.478.8496 x5089*

*850.969.1656 fax*

[rSee@pcci.edu](mailto:rSee@pcci.edu)

22/11/2017

## Col-Tec

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**From:** "Paul Williams" <paul@yloffa.com>  
**To:** "Col-Tec Service Desk" <col-tec.service@btconnect.com>  
**Cc:** "Paul B" <col-tec@btconnect.com>; "Barbara Admin" <col-tec.admin@btconnect.com>  
**Sent:** 10 March 2017 12:03  
**Attach:** 6D0009F7-0F42-43F8-8A04-EB891C76A7A3[28].png; symbol argraffu 3 cylch 10cm ar draws [28].png  
**Subject:** Re: Service call to Y-Lolfa  
Good Morning All

Just a quick note regarding the service our collator received earlier this week.

Shaun was one top guy, and didn't leave an inch untouched, he was a credit to the company.

Credit where credit is due.

Cheers

Paul

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Paul Williams  
(Rheolwr Gwaith / Production Manager)  
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**From:** Glen <col-tec.service@btconnect.com>  
**Date:** Friday, 3 March 2017 09:00  
**To:** Paul Williams <paul@yloffa.com>  
**Cc:** Paul Bailey <col-tec@btconnect.com>, Barbara <col-tec.admin@btconnect.com>  
**Subject:** Service call to Y-Lolfa

Hi Paul, (or should I say gym bunny?)

Okay, I will be looking to have Shaun Nye our engineer visit you on Wednesday 8th March.



## Col-Tec

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**From:** "paul cox" <paul@ronniecox.co.za>  
**To:** "Col-Tec" <col-tec@btconnect.com>  
**Sent:** 23 September 2014 10:13  
**Subject:** 6 x 35 x 35

Hi Paul

We installed the 6 x 35 x 35 yesterday and I must say the machine is generally in very good order. Thanks!!!  
The customer is pleased with the machine and we were pleased with the condition in which we received the machine.

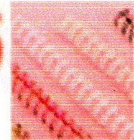
By the way, this is the customers second machine!!

Many thanks

Paul



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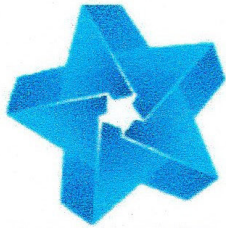
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Col-Tec (solutions) Ltd  
Queensway Industrial Estate  
Stem Lane, New Milton  
Hampshire BH25 5NN

Dear Paul.

Further to your recent visit to our factory, I would like to thank you for prompt response to our break down. As you know we are a very busy company providing perfect bound books for our customers and the col-tec collator is at the heart of our production. In fact it would be fair to say that we can not function without it. We appreciate the speed and attention that you provided us in resolving the problem with our pump.

Once again Thank you for your service and when, not if we upgrade our collator you will be our only consideration.

Lee Harvey. Managing Director

COMPANY REGISTRATION NO. 5817888.  
VAT REGISTRATION NO. 119386494  
DIRECTORS. A.M. HARVEY L. HARVEY